

and 2 IS	Value chain emissions (Scope 3)	Customers' emissions avoided through digitalisation	Neutralisation
ets 2015	- 39% globally, compared to 2016	Help customers to reduce their CO₂ emissions through connectivity and Eco Smart services ³	Neutralise unabated Scope 1 and 2 emissions in main markets annually (10%)
ıpared	- 56% globally, compared to 2016		
e total emissions by 90%			Neutralise residual emissions annually (10%)