

Press release



# du and Telefónica sign strategic partnership agreement

du joins Telefónica Partners Program to explore industry-wide projects and exchange know-how further supporting the realization of UAE's digital vision.

Dubai (UAE), Madrid (Spain), 4th December 2024. – du, the leading telecom and digital services provider, and Telefónica, one of the largest telecommunications companies in the world, today announced the signing of a Strategic Partnership Agreement to work together and benefit from their joint scale, combined expertise and market presence. By signing this Strategic Agreement, du becomes a member of Telefónica Partners Program, an initiative launched in 2011, which includes other leading telecom operators covering over 65 markets in Europe, Latin America and the Middle East and Africa.

Through this strategic partnership, du will work together with Telefónica to explore potential joint business opportunities in areas such as B2B & B2C, Digital Services, Technology, Innovation, Procurement, and other strategic areas to promote growth and joint business development. On the other hand, du will get access to a comprehensive approach to knowledge sharing & experience on a wide variety of subjects.

Fahad Al Hassawi, Chief Executive Officer at du, said: "The strategic partnership between du and Telefónica brings together the strengths and capabilities of both organizations to better serve the needs of customers. With this partnership, Telefónica Business customers can benefit from du's extensive experience, reach and leverage du's resources and expertise to support their business ambitions effectively. The collaboration aims to deliver relevant and innovative offerings that cater to the evolving needs of customers and drive growth for both organizations."

Mark Evans, Chief Strategy & Development Officer of Telefónica, emphasized that: "The signing of this Strategic Partnership Agreement with du marks an important milestone in our ongoing efforts to pursue growth and foster industry collaboration. Working together, we have the opportunity to explore potential joint business opportunities in various strategic areas, including B2B, B2C, innovation, procurement, and digital services. We are confident that this partnership will create significant value for both our organizations and customers, and we look forward to a fruitful collaboration with du in the vears ahead".

## Telefónica, S.A.

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Furthermore, du is joining Alaian, a unique alliance consisting of eleven major global telecommunications companies, with the mission of reinventing the sector by identifying highly disruptive startups with the potential to reach a network of 1.5 billion customers. This telecommunications alliance has a presence in over 70 markets and has access to a global ecosystem of technology, infrastructure, and investment. With this new partnership, du expands its reach and integrates into a collaborative environment to drive innovation and development in the telecommunications sector.

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#### About du

du adds life to life with a comprehensive portfolio of mobile, fixed, broadband, entertainment services, and fintech solutions. Through a digital-first approach powered by ultra-reliable fiber and 5G technology, du delivers bespoke solutions leveraging cloud computing, Aldriven analytics, advanced cybersecurity, and IoT integration. As a trusted digital telco enabler spearheading the UAE's digital transformation, we collaborate with a dynamic partner ecosystem to propel industries and society toward operational excellence, shaping a more connected and digitally advanced future across the region. http://du.ae

#### **About Telefonica**

Telefónica is one the world's leading telecommunications service providers. The company offers fixed and mobile connectivity as well as a wide range of digital services for residential and business customers. With 393 million customers, Telefónica operates in Europe and Latin America. Telefónica is listed on the Spanish stock market, New York and Lima.

www.telefonica.com/en

### **About Alaian**

Alaian is a global telecommunications alliance that brings together leading telcos from around the world to drive innovation in the sector and discover the most disruptive startups. With its expanding network of strategic partners, Alaian positions itself as a benchmark in the global telecommunications market, offering advanced solutions and fostering collaboration in an ever-evolving environment. https://alaian.com

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